# **OPTIMA GUIDEBOOK**

2020



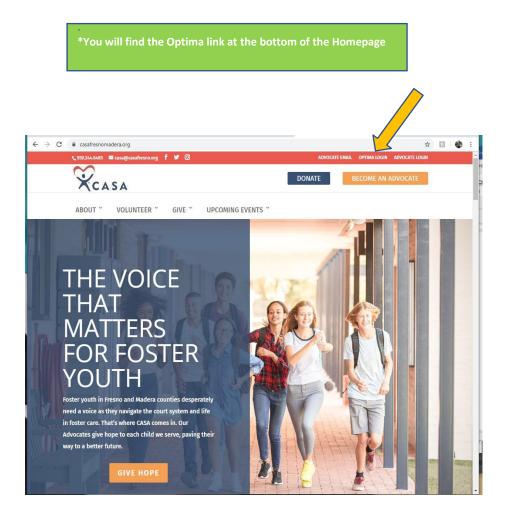
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## **Optima**

#### Log In

#### https://www.casafresnomadera.org/



	Username: First name.Last name (no spaces)
← → C 🔒 https://ca-fresno.evintosolutions.com/Account/LogOn?ReturnUrl=%2f	Password is going to be your first and last
🛄 Apps 🗋 Optima-Fresno 🍙 Persimmony 📙 Odyssey-Fresno	name initial. First name initial is CAP. The rest
⊙ Optima <sup>°</sup>	are lowercase. Followed by: @ and your DOB in two-digit format
	Example: Fp@121582
Please enter your user name and password.	*If you have 2 last names it will be:
User name	Example: Fgp@121582
Password Remember me? Eorgot password2	
Log On	

#### How enter Demographics, Emergency Contacts & Employment

S Optima Click o Perso info bu	onal	
Volunteers Help Dashboard		
Address Bool: Personal Info Cases To-Do List Training Logs	Non-Co- agar New Docs	
Case Number	Case Name	Petition Date 🗸
		10/5/2017
00100		
	@ 2011 - 2018 Ev	nto Solutions, LLC. All rights reserved. Contact
*Volunteer	Dashboard – Treat this like your home butt	on



Edit			
First Name		Gender	Female
Middle Name		Home Email	
Last Name		Work Email	
АКА		Best Email	Home
Address		Home Phone	
Address 2		Cell Phone	
City	Fresno	Work Phone	
State	CA	Best Phone	Home
Zip		Permission to Call at Work	•
County		Permission to Share Info	
Hispanic			
Race			
Marital Status			

💄 We

Change

\*Homework – Go to your demographics and update anything that is incorrect or missing.

#### How to Enter Emergency Contact information

Volunteers Dashboard	Click on the Personal info button		
Cases To-Do List Training		Petition Date 👻	
Case Number 🔺			

To add or update Hi Emergency Contacts R: Click the ADD button	e		
Emergency Contacts			
Add			
First Nam	Last Name	Phone	Phone 2
No records to display.			

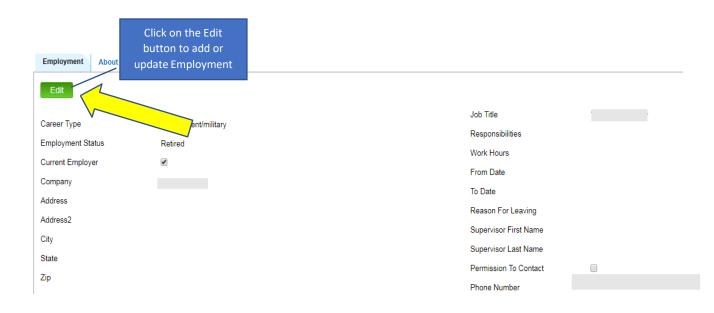
First Name	Sandra	Gender	Female
Middle Name		Home Email	E 17.0
Last Name		Work Email	
AKA		Best Email	Home
Address	Add Emergency Contact		
Address 2	First Name	Phone 2	
City State	Last Name	Relations	hip
Zip	Phone	Email	
County Hispanic	Cancel Create		
Race	Caucasian		
Marital Status Emergency Contacts Add	Decline to state	Make sure you click on the CREATE button when finished to save all information	

\*Homework – ADD at least 1 emergency contact

#### **How to Enter Employment Information**

olunteers ashboard	Click on the Personal info button	
Idress Book Personal Inf		lew Docs
Case Number	Case Name 🔺	Petition Date -
		10/5/2017

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#### You only need to complete the Career Type and Employment Status, everything else is <u>Optional</u>

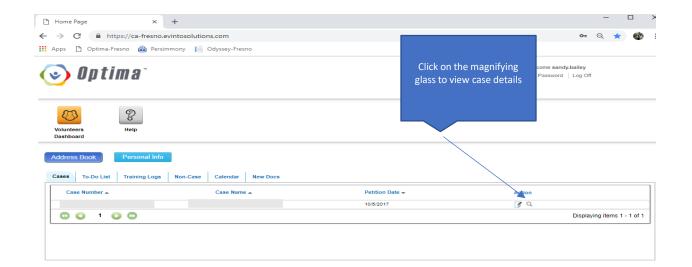
ſ	Edit Employment			
(	Career Type		Title	
	Employment Status		Responsibilities	
acts	Current Employer			
	Ø			li
	Company	I	Work Hours	
display.	Address		From Date	
C	Address2			
	City		To Date	
oout	State			
	Zip		Reason For Leaving	
			Supervisor First Name	
			Supervisor Last Name	
;			Permission To Contact	
			Phone Number	
	Cancel Save			
			Supervisor Last Name	

\*Homework – Make sure your current or most recent career is entered and/or correct.

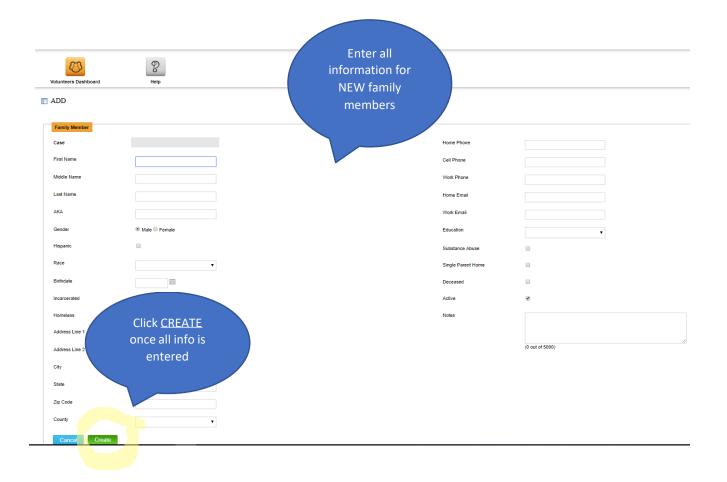
## **Volunteer Dashboard**

#### **How to enter Family Members**

\*Make sure to add people 1<sup>st</sup>- then Placements, then start entering Contact logs



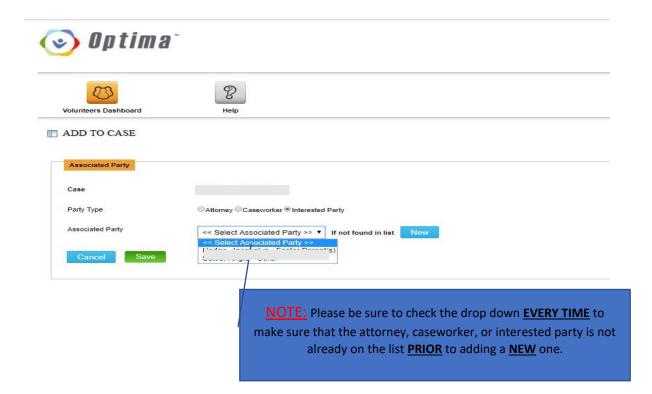
Family Members	Scroll down to view Family Members and Click ADD					
Name 🔺	AKA 🔺	Relationship	Active 🔺	Deceased 🔺	Contact Info	Action
No records to display.						



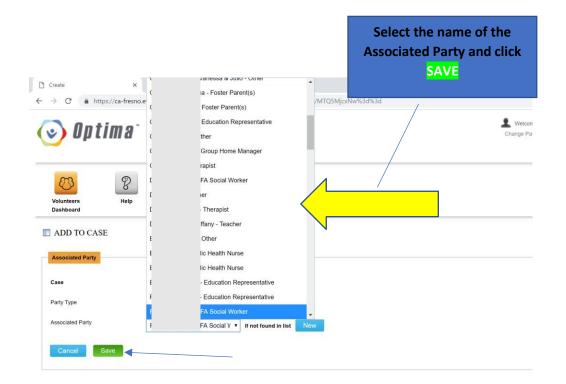
	-fresno.evintosolutions.com/CaseDetai	Always select a <u>child.</u>		
Edit				
First Name	TEST	me Phone	555-555-5555	
/liddle Name				
ast Name	TEST	Add Family Relà hip		×
KA		Child	Select All	
ender	Male			
spanic				
ace				
irthdate				
carcerated				
omeless				
dress Line 1				
ddress Line				
ty		Relationship Type << Se	elect Item >> 🔹	
ate	Click <u>ADD</u> to add			
p Code	the relationship	Cancel Create		
unty	to the child.			- Mi
elationships	ar	Services Employment		
Child				
Add				
First Name 🔺	Last	lame  Relation	iship 🔺	Action
No records to	display.			
	00			Displayir

## How to enter Associated Parties

Com. 10 DO	Associated Parties Document	s Petitions and Allega	ations Hearings I	Placement Histor	y			
Add								
Name 👞	Association 🛋	Туре 🔺	Company 🔺	Child 🔺	Family 🔺	Released 🔺	Contact Info 🔺	Action
	Interested Party	CASA Tracker - Placement		×		2		Q,
	Interested Party	CASA Tracker - Placement		ø				Q
	Interested Party	CASA Tracker - Placement		¥		2		Q,
	Interested Party	CASA Tracker - Placement				2		Q,
	Interested Party	CASA Tracker - Placement		×		2		Q,
	Interested Party	CASA Tracker - Placement		×		2		Q
_	Interested Party	CASA Tracker - Placement		×		×		Q
	Interested Party	CASA Tracker - Placement						Q



#### If the Associated Party already exists in the list:



You will see the Associated Party along with all the information in the list shown below. The list is sorted alphabetically.

Add									
Name 🔺	Association .	Type	Company 🔺	Child 🔺	Family .	Released .	Contact Info		Action
	Interested Party	Foster Parent(s)		۲		2	<b></b>		Q,
	Caseworker		Transitions						Q,
	Interested Party	Other							Q,
	Interested Party	Other							Q,
	Interested Party	CASA Tracker - Placement		۲					Q,
	Interested Party	CASA Tracker - Placement				×			Q,
	Caseworker		Transitions Foster Care					ns	Q
	Caseworker		DSS						٩
	Interested Party	CASA Tracker - Placement							Q
	Interested Party	CASA Tracker - Placement							Q

If the party does not already exist in the drop-down menu:

/olunteers Dashboard	B	Click NEW to add
ADD TO CASE		Attorney, Caseworker, or
Associated Party		Interested Party.
Case		
Party Type	Caseworker Interested Party	
Associated Party	<< Select Party Type >>  If not found in list	New

optima~ Optima~		Note: You will enter all Attorneys, SW's, SWS's, Therepicts teachers, etc. in the		
8	8	Therapists, teachers, etc. in the associated party tab		
olunteers Dashboard	Help	Make sure to click <u>Create</u> to		
Associated Party		save your entry.		
Association	Caseworker Interested Party			
Interested Party Type	<b>v</b>			
First Name	1	Bar#		
.ast Name		Work Phone		
Address		Home Phone		
Address2		Cell Phone		
Dity		Fax		
State		Work Email		
ZIP		Home Email		
County		Language		
Notes Cancel Create				
		Once you have entered the information a clicked the create button, you will be direct		
<b>&gt;)</b> Op (	tima	back to this page. Make sure to choose the party from the <u>drop down</u> menu, make su		
-	B	the correct party type bubble is checked a then click save. Your associated party sho		

Associated Party	
Case	
Party Type	Caseworker Interested Party
Associated Party	<< Select Party Type >>      If not found in list

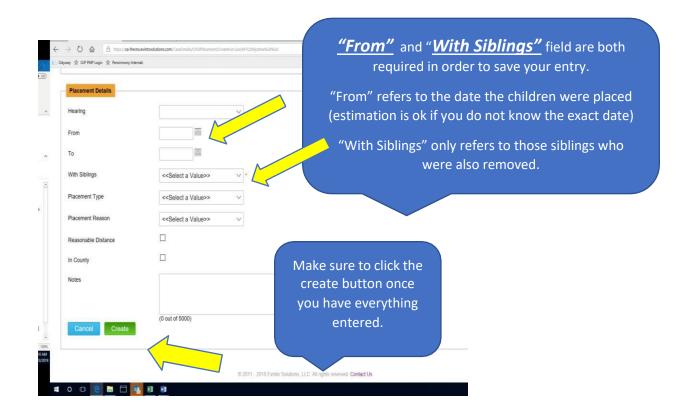
ADD TO CASE

## **How to Enter Placement Information**

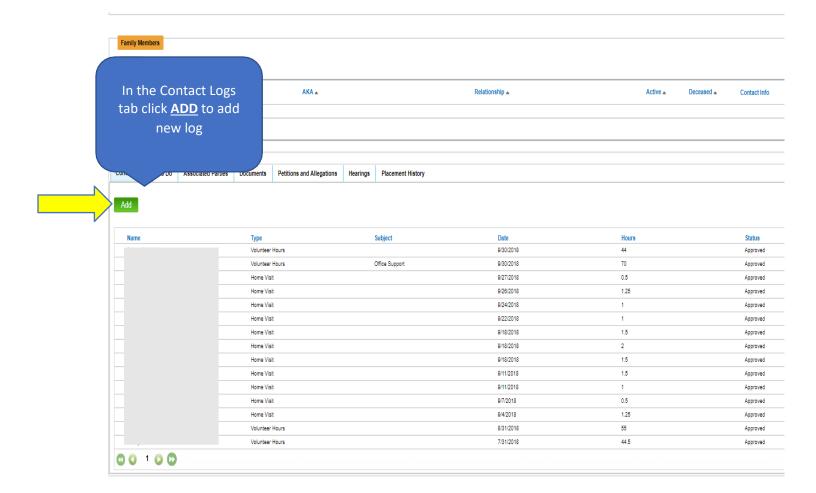
Current Placements	00	current child(re have e	ADD to enter the placement of yo en) only after yo entered all famil ers and associate parties.	pur pu y	neru	mogan nzorzono	·····································
Add Name 🔺	Placement 🔺	From 👻	Reason 🔺	With Siblings	Contact Name 🔺	Contact Info 🔺	Action
	Adoptive Home	1/2/2019	Notice Given	Some			Q
	Adoptive Home	1/2/2019	Notice Given	Some			٩
	Adoptive Home	1/2/2019	Notice Given	Some			Q
	Birth Parent(s)	11/30/2018	Moved back with Bio Parent (s)	Some			Q
	Birth Parent(s)	11/30/2018	Moved back with Bio Parent (s)	Some			Q
	Relative Home	11/2/2018	Family/Kinship Connection	Some			Q
	Relative Home	11/2/2018	Family/Kinship Connection	Some			Q
	Relative Home	11/2/2018	Family/Kinship Connection	Some			Q
	Foster Home - FFA	8/23/2018	Agency Decision	Some			Q
	Foster Home - FFA	8/23/2018	Agency Decision	Some			Q
- U U 1					_	Displa	aying items 1 - 10 of 1

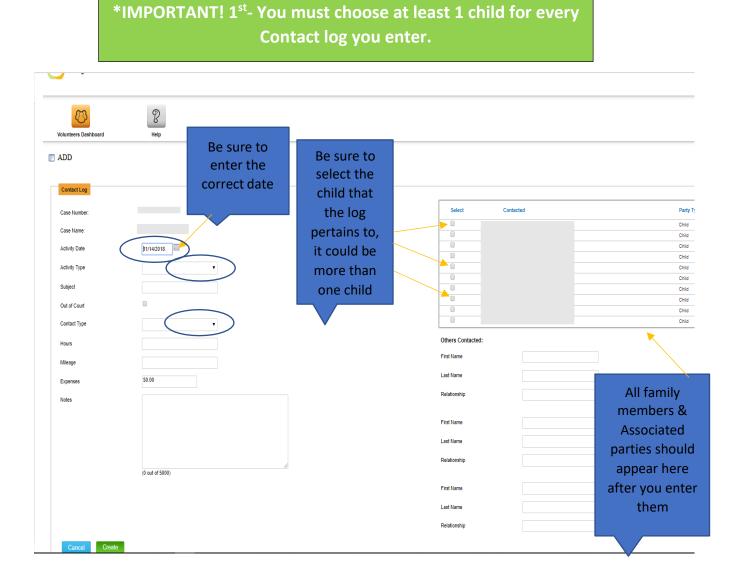
L

	自 Add Placement → ひ 命 日 dyssey ☆ OJP PMP Login ☆	Checkmark the children: If you have a sibling set, be sure to checkmark only the children who are living in the placement you are entering.	s3d
	Children Placed		
>	<ul> <li>Select All</li> &lt;</ul>		
	Placed With (select	<pre>one) </pre> <->Select a Value>>	
	Family Member	< <select a="" value="">&gt; V</select>	
	Interested Party	< <select a="" value="">&gt; ~</select>	



#### **How to enter Contact Logs**





Enter hours in 15-minute increments

#### Please enter as:

.25	
.50	
.75	
1.0 & so on	

\*\*Mileage & Expenses – Only if you want to track for your own purposes

#### \*This is what it should look like

ADD         Cestive         Casteria         Adh Ore         Adh Ore         Adh Ore         Solid         Ore Vett         Solid         Ore Vett         Ore Ore Vett         New         Ø Ord         Ore Ore Vett	Volunteers Dashboard	Help			
Case laree:   Case laree:   Aching Date:   Aching Date:   Aching Date:   Aching Date:   Case laree:   Aching Date:   Case laree:   Aching Date:   Case laree:   Case laree: </th <th>ADD</th> <th></th> <th></th> <th></th> <th></th>	ADD				
Case large:     0rd       Case large:     0rd       Aching Date     104 000       Aching Date     0rd       Solard:     0rd       Solard:     0rd       Context Type     0rd       Date     0rd       Context Type     0rd       Breach     0rd       Context Type     0rd       Context Type     0rd       Breach     0rd       Context Type     0rd       Context Type <td< th=""><th>Contact Log</th><th></th><th></th><th></th><th></th></td<>	Contact Log				
Creatane     Interview     One       Aching Date     Interview     One       Aching Type     Interview     One       Subject     Subject     One	Case Number:		Select	Contacted	Party Type
Addy Date       0	Case Name:				
Andre in run of an analysis     Andre in analysis     Andre in analysis       Acher Type     Interview     Onla       Saget     Interview     Onla       Od Could     Interview     Onla       Od Could     Interview     Onla       Odd Could     Interview     Onla       Odd Could     Interview     Onla       Odd Could     Interview     Onla       Name     Interview     Onla       Bages     State     Fit Name       Note     Interview     Interview       Note     Interview     Interview       State State     Interview     Interview       State State     Interview     Interview					
Subject	Activity Date	11/14/2018			
Skjed	Activity Type	Home Visit			
Out of Court       In-Person       In-Person       In-Person       In-Index       Index       Index <t< td=""><td>Subject</td><td></td><td></td><td></td><td></td></t<>	Subject				
Contact Type       In-Person       Cnid         Rours       3.00       Chil         Haage       24       First Name       Contact Chil         Expenses       30.00       Last Name       Contact Chil         Noles       No concerns of issues at this time.       First Name       Contact Chil         Joint       Last Name       Contact Chil       Chil         So dot of 5000       First Name       Contact Chil       Chil         Kitter       Contact Chil       Chil       Chil         Kitter       Contact Chil       Chil       Chil         Kitter       Contact Chil       Chil       Chil       Chil         Kitter       Contact Chil       Chil       Chil       Chil       Chil         Kitter       Contact Chil       Ch					
Cutation pie     Impression       Hours     3.00       Meage     24       Expenses     30.00       Notes     Mane       Notes     Statusting       In concerns of issues at this time.     First Name       In concerns of issues at this time.     First Name       In concerns of issues at this time.     First Name       In concerns of issues at this time.     First Name       In concerns of issues at this time.     First Name       In concerns of issues at this time.     First Name       In concerns of issues at this time.     First Name       In concerns of issues at this time.     First Name       In concerns of issues at this time.     First Name       In concerns of issues at this time.     First Name       In concerns of issues at this time.     First Name       In concerns of issues at this time.     First Name	Out of Court				
notation       just         Meage       24         Expenses       000         Notes       Relationship         In concerns of issues at this time.       First Name         Last Name       Image: Concerns of issues at this time.         Joint       Relationship         Last Name       Image: Concerns of issues at this time.         Joint       First Name         Last Name       Image: Concerns of issues at this time.         Last Name       Image: Concerns of issues at this time.         Last Name       Image: Concerns of issues at this time.         Last Name       Image: Concerns of issues at this time.         Last Name       Image: Concerns of issues at this time.         Relationship       Image: Concerns of issues at this time.         Last Name       Image: Concerns of issues at this time.         Relationship       Image: Concerns of issues at this time.         Last Name       Image: Concerns of issues at this time.         Relationship       Image: Concerns of issues at this time.	Contact Type	In-Person v			Child
Meage     24       Expenses     50.00       Notes     Not concerns of issues at this time.]       First Name	Hours	3.00	Others Contacted:		
Expenses       30 00       Las Name       Image: Comparison of issues at this time.]         Notes       Note comparison of issues at this time.]       First Name       Image: Comparison of issues at this time.]         First Name       Image: Comparison of issues at this time.]       First Name       Image: Comparison of issues at this time.]         (5 comparison of issues at this time.]       First Name       Image: Comparison of issues at this time.]         (5 comparison of issues at this time.]       First Name       Image: Comparison of issues at this time.]         (5 comparison of issues at this time.]       First Name       Image: Comparison of issues at this time.]         (5 comparison of issues at this time.]       First Name       Image: Comparison of issues at this time.]         (5 comparison of issues at this time.]       First Name       Image: Comparison of issues at this time.]         (5 comparison of issues at this time.]       First Name       Image: Comparison of issues at this time.]         (5 comparison of issues at this time.]       First Name       Image: Comparison of issues at this time.]         (5 comparison of issues at this time.]       First Name       Image: Comparison of issues at this time.]         (5 comparison of issues at this time.]       First Name       Image: Comparison of issues at this time.]         (5 comparison of issues at this time.]       First Name       Image: Co	Mileage	24	First Name		
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Last Name  Last Name  (35 out of 5000)  First Name  Last Name  Relationship  Relationship	Notes	No concerns of issues at this time.			
Relationship (35 out of 5000) First Name Last Name Relationship			First Name		
(35 out of 5000)  First Name Last Name Relationship			Last Name		
(35 out of 5000)  First Name Last Name Relationship			Pelationship		
First Name Last Name Relationship		(35 out of 5000)	(Control of the p		
Relationship			First Name		
Relationship			Last Name		
Cancel Create			Relationship		
	Cancel Create		Relationship		
		ob	ne entering all		
done entering all					
done entering all			information		
done entering all information					

\*Your Supervisor will first review the contact log hours before they are approved. Prior to that they will show as pending

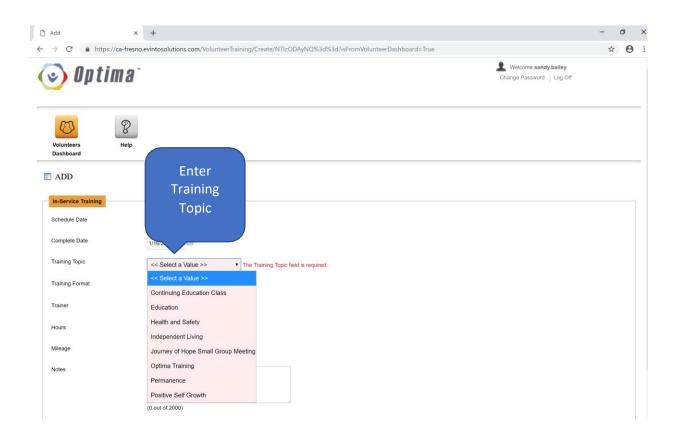
					pe		
Name 🔺		ANA +		Relationship *			
No records to display.							
00 00							
ontact Logs To Do Associ	iated Parties Documents Petitio	ons and Allegations Hea	rings Placement History				
Add							Vie
Name	Туре		Subject	Date	Hours	Status	
	Volunteer Hours			0/30/2018	44	Approved	
	Volunteer Hours		Office Support	9/30/2018	70	Approved	
	Home Visit			9/27/2018	0.5	Approved	
	Home Visit			9/26/2018	1.25	Approved	
	Home Visit			9/24/2018	1	Approved	
	Home Visit			9/22/2018	1	Approved	
	Home Visit			9/18/2018	1.5	Approved	
	Home Visit			9/18/2018	2	Approved	
	Home Visit			9/18/2018	1.5	Approved	
	Home Visit			9/11/2018	1.5	Approved	
	Home Visit			9/11/2018	1	Approved	
	Home Visit			9/7/2018	0.5	Approved	
	Home Visit			0/4/2018	1.20	Approved	
	Volunteer Hours			8/31/2018	55	Approved	
	Volunteer Hours			7/31/2018	44.5	Approved	
00100							

## **How to Enter Training Logs**

Home Page ×	+				- 0
→ C	evintosolutions.com				07 Å
<b>1</b> 0				L Welcome sandy.balley	
。) Optima`				Change Password   Log Off	
the Training Logs click <u>ADD</u> to ad new log					
To-Do List Training Lo	ogs Non-Case Calendar New Docs				
Add	Training Topic +	Hours	Mileace 👻	Total YTD Hours: 0 Status ♠	
Complete Date 👻	Training Topic +	Hours	Mileage <del>-</del>	Status 🔺	Action
Complete Date 👻	Optima Training	2	Mileage ❤ 10	Status 🔺 Approved	Action Q
Complete Date - 12/3/2018 12/3/2018	Optima Training Optima Training	2 0.3		Status  Approved Approved	Action Q Q
Complete Date - 12/3/2018 12/3/2018 11/13/2018	Optima Training Optima Training Education	2 0.3 3.5		Status  Approved Approved Approved	Action Q Q Q
Complete Date - 12/3/2018 12/3/2018 11/13/2018 11/3/2018	Optima Training Optima Training Education Health and Safety	2 0.3 3.5 8		Status  Approved Approved Approved Approved Approved	Action Q Q Q Q Q
Complete Date - 12/3/2018 12/3/2018 11/13/2018 11/3/2018 10/11/2018	Optima Training Optima Training Education Health and Safety Optima Training	2 0.3 3.5 8 2.5		Status  Approved Approved Approved Approved Approved Approved	Action Q Q Q Q Q Q
Complete Date - 12/3/2018 12/3/2018 11/13/2018 11/9/2018 10/11/2018 10/8/2018	Optima Training Optima Training Education Health and Safety Optima Training Continuing Education Class	2 0.3 3.5 8 2.5 4		Status  Approved Approved Approved Approved Approved Approved Approved	Action Q Q Q Q Q Q Q
Complete Date ~ 12/3/2018 12/3/2018 11/3/2018 11/3/2018 10/11/2018 10/12/2018 10/8/2018 9/12/2018	Optima Training Optima Training Education Health and Safety Optima Training Continuing Education Class Continuing Education Class	2 0.3 3.5 8 2.5 4 2		Status  Approved Approved Approved Approved Approved Approved Approved Approved	Action           Q
Complete Date	Optima Training Optima Training Education Health and Safety Optima Training Continuing Education Class Continuing Education Class Continuing Education Class	2 0.3 3.5 8 2.5 4 2 2 2		Status  Approved	Action           Q
Complete Date ~ 12/3/2018 12/3/2018 11/3/2018 11/3/2018 10/11/2018 10/12/2018 10/8/2018 9/12/2018	Optima Training Optima Training Education Health and Safety Optima Training Continuing Education Class Continuing Education Class	2 0.3 3.5 8 2.5 4 2		Status  Approved Approved Approved Approved Approved Approved Approved Approved	Action           Q
Complete Date ~ 12/3/2018 12/3/2018 11/13/2018 11/3/2018 10/11/2018 10/12/2018 9/12/2018 9/12/2018 8/12/2018 8/2/2018	Optima Training Optima Training Education Health and Safety Optima Training Continuing Education Class Continuing Education Class Continuing Education Class Back to School Readiness Journey of Hope 0-5 Small group	2 0.3 3.5 8 2.5 4 2 2 2 2		Status  Approved	Action           Q
Complete Date	Optims Training Optims Training Education Health and Safety Optims Training Continuing Education Class Continuing Education Class Continuing Education Class Back to School Readiness Journey of Hope 0-5 Small group meeting Journey Hope 0-5 Small group	2 0.3 3.5 8 2.5 4 2 2 2 2 2 2		Status  Approved	Action           Q

\*\*Books/Articles also count toward training hours. Contact your supervisor for information and approval.

🗅 Add	× +	
$\leftrightarrow$ $\rightarrow$ C $($ https://d	a-fresno.evintosolutions.com/VolunteerTraining/Create/NTIzODAyNQ%3d%3d?isFromVolur	nteerDashboard=True
🕑 Optin	18	Welcome sandy.balley Change Password   Log Off
Volunteers Dashboard	Enter date of attendance	
In-Service Training		
Schedule Date	1/16/2019	
Complete Date	1/16/2019	
Training Topic	<< Select a Value >>	
Training Format	<< Select a Value >> •	
Trainer		
Hours		
Mileage		
Notes		
	(0 out of 2000)	

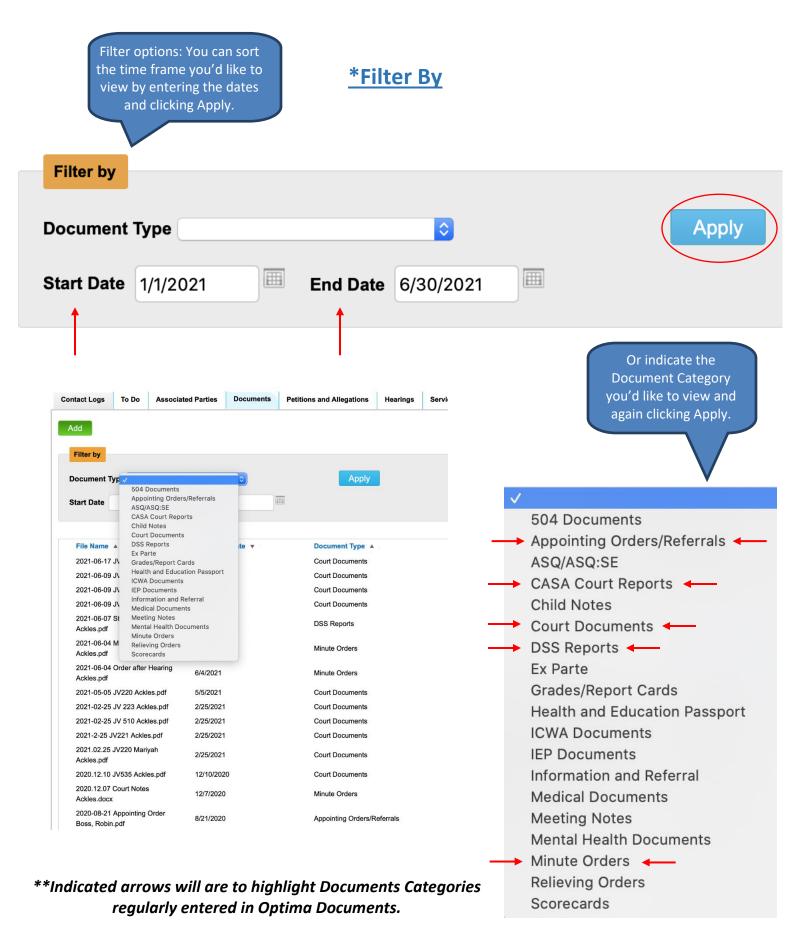


Add → C  https://c Volunteers Dashboard	+ a-fresno.evintosolutions.com/VolunteerTraining/Create/NTIzODAyNQ%3d%3d?isFromVolunteerDashboard=True  Help
In-Service Training	
Schedule Date	1/16/2019
Complete Date	1/16/2019
Training Topic	Optima Training •
Training Format	CASA Training •
Trainer	CASA, Staff
Hours	1
Mileage	·
Notes	Click the CREATE button once you have entered all information
	OTHE Existin Solutions: TTO: Bit indus meanual Product Be
	*Homework – Enter Optima hours.

#### **\*\*Optima training counts towards your 12 hours**

## \*Documents Tab

	and maranal sets are substantial and an arrange			Click the Documen	t tab		
Optima M Gmail      One Drive-Shared     About AmazonSmill.     Otypesy				This is where are the			
Name 🔺	AKA 🔺		Relationshi	documents for your o	ase will	Contact Info	
No records to display.		/					
00 00				be found.		1	
tact Logs To Do Associated Parties	Documents Petitions and Allegati	ions Hearings Services	Placement History	Case Closing Information			
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2019.12.10 Orders after hearing.pdf 2020.12.10 Minute Order Lopez Makel,							
2019.12.10 Orders after hearing pdf	12/10/2020	Minute Orders		Casados, Rosalinda	8/6/2020	<b>₹</b> 2 <b>8</b>	
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